



DEPEND ON US.

NATIONAL FIELD SERVICE SUPPORT

Supporting Life Sciences & Medical Equipment Manufacturers

REFINED CUSTOMER-FOCUSED SERVICE DELIVERY

- Delivered by a well-equipped team of professionals
- Managed on a modernized service operations infrastructure
- Enhanced quality by ongoing measuring, analyzing, and refining
- Creating customer loyalty by making customers a top priority

SERVICE OFFERINGS:

- Break fix
- PMs
- Installs
- Bench repair
- Parts logistics
- FDA recall support
- Clinical education
- Initial importer

EMSAR by the Numbers:



ISO Certifications
ISO 9001, ISO 13845, ISO 17025



Service in 50 states



200k touches per year



350+ W2 Field Techs



40k clinical hours



Service 30% of top OEMs

Looking for a dedicated service partner?
EMSAR HAS YOU COVERED.

Accountability. Consistency. Innovation.

YOUR TRUSTED PARTNERS THROUGHOUT THE WHOLE PROCESS

At EMSAR, we are a total-service solutions provider with a North American Footprint. In addition to offering service and repairs for mission-critical equipment, we are trusted partners and strive to establish lasting relationships with our valued customers. Our associates, customer service professionals, and technicians are hardworking, highly-trained individuals dedicated to delivering exceptional service.

Please call 512.732.1210 or email us at · INFO@EMSAR.COM · www.emsar.com